



## CASE STUDY

# Hitachi Capital (UK) plc

### OVERVIEW

#### Industry

- Financial Services

#### Challenges:

- Protect sensitive customer data & assets.
- Identify, evaluate and manage significant risks of cyber attacks.
- Secure network and business flexibility.
- Identify internal threats.

#### Benefits:

- Maintain long term reputation.
- Safeguard assets against unauthorised use.
- Early detection and defence against previously unknown threats.
- Articulate risk with relevant threat information.

## HITACHI

### Inspire the Next

#### BUSINESS BACKGROUND

Hitachi Capital (UK) Plc is a leading financial services company providing innovative finance solutions to over 1.1 million customers in the UK and across Europe. With over 35 years' experience, Hitachi Capital (UK) has 1,200 employees dedicated to providing market leading products and services to consumers and small to medium enterprises, as well as corporate multinationals. Originally established to provide financial solutions to manufacturers, it now meets the demands of consumers, brokers, and businesses of all specialities to grow and prosper. Hitachi Capital (UK) are a wholly owned subsidiary of Hitachi Capital Corporation, one of the largest non-bank financial institutions in Japan, and an affiliate of Hitachi Limited, a world leader in manufacturing and technology.

### CHALLENGES

As a leading financial services company with the ability to innovate and think differently, Hitachi Capital (UK) is committed to providing an outstanding customer experience which is reflected in the controls used for information security. This is an ongoing process of identifying, evaluating and managing security risks across the company's range of products and services. Hitachi Capital (UK) has a large customer base, online applications with sensitive customer data, and is authorised and regulated by the Financial Conduct Authority. With many employees in the UK, the multi-product and multi-divisional business recognised cyber-attacks and breaches of security could have adverse effects on their reputation and operations.



CYBERSEER

## THE CYBERSEER SOLUTION

Hitachi Capital (UK) wanted to strengthen their defences and gain a deeper insight into the ever evolving threat landscape of malicious actors, targeted sophisticated attacks and suspicious activity. Cyberseer's unique service for Hitachi Capital (UK) provides a blend of advanced network forensics with human intelligence, using the Darktrace Enterprise Immune System; a machine learning and mathematics driven cyber defence system. Cyberseer's security team monitor, detect and investigate unusual activity within Hitachi Capital (UK)'s network to identify incidents and provide in-house security teams with actionable intelligence, preventing the loss of customer data and serious damage to the company's reputation and operations.

## CONCLUSION

Cyberseer's on-going threat detection and analysis service has enabled Hitachi Capital (UK) to safeguard its reputation and assets against unauthorised and suspicious activity on its network. By protecting against potential threats, the financial services company can continue to provide its customers with the highest level and commitment to customer care.

“Cyberseer have enabled us to be one step ahead of our adversaries by providing an innovative and proactively managed security solution that ensures our business, customers and reputation are protected from previously unseen threats.”

*Glenn Temple, SOC Manager,  
Hitachi Capital (UK)*

“Cyberseer's detection team has the expertise in machine learning technology that allows them to alert Hitachi Capital (UK) of real threats, rouge devices and abnormalities in real time.”

*Garath Lauder, Director,  
Cyberseer*

